

# Stewart

AMERICA'S PREMIER SIGN COMPANY

## Stewart TriStar USER GUIDE



[www.stewartsigns.com/support](http://www.stewartsigns.com/support)

# IMPORTANT SAFETY INSTRUCTIONS

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## READ BEFORE OPERATING THIS DISPLAY

**ATTENTION:** Before servicing your new TRISTAR display, be sure the power source to the sign has been turned off before removing the retainers and sliding the LED face(s) out.

If your TRISTAR display is two sided, the faces will be connected internally with a data cable. Slide one face out partially and disconnect the data cable before attempting to remove the face entirely.

If any signs of smoke or an unusual burning odor appear from the operation of this display, turn off the power to the unit immediately and contact the Stewart Signs Customer Service Department (1-800-237-3928). Continued operation during smoke or unusual burning odor can be dangerous and result in a fire or serious injury.

**Handle with care when transporting or carrying the display.**  
Dropping the display may cause permanent damage and void warranty.

**Do not open, modify or disassemble the remote control.**  
This may cause permanent damage to the remote and void warranty.

## GETTING STARTED

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### HOW TO USE THIS MANUAL

For beginners, it is important that you follow all the examples provided in this manual. This will give you a better understanding on using the display features more effectively.

The manual will provide the icons below followed by important information.



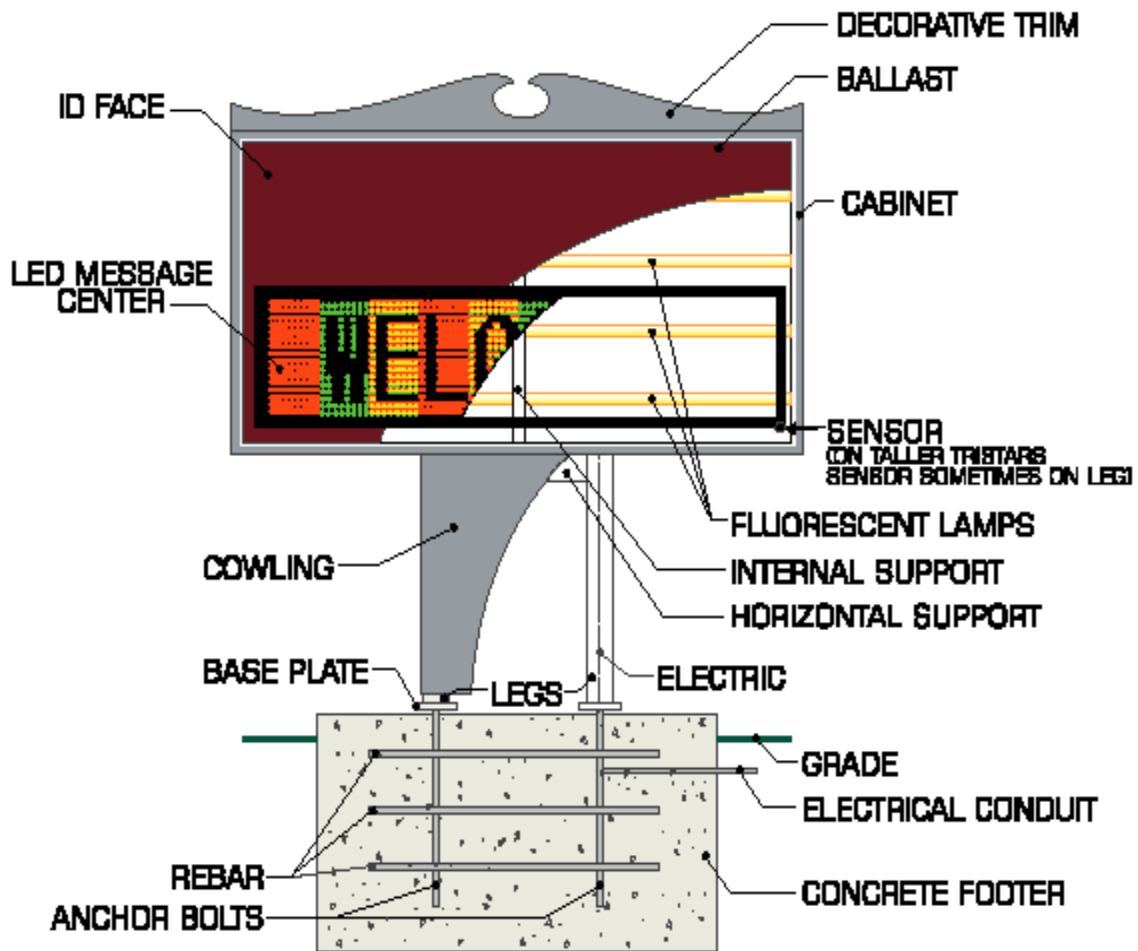
**NOTE:** Look for this icon for important notes.



**TIP:** Look for this icon for important tips and shortcuts.

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# THE ANATOMY OF A SIGN



# FEATURES

## UNIQUE CAPABILITIES

- ❖ Standard English input with multi-language support.  
(European, Spanish, Russian, Japanese, and Korean character sets included)
- ❖ 10 adjustable brightness settings for daytime and nighttime use.
- ❖ Display important information such as TIME, DATE, and TEMPERATURE.
- ❖ Fonts are completely customizable: 8 font types, 22 font colors, 4 font sizes, 21 font effects.
- ❖ Personalize your messages by including any one of the built-in animations and icons.
- ❖ Put the final touches on your message by selecting one of several message transition effects.
- ❖ Built-in brightness timer feature for turning the LED face on and off at a time you choose.
- ❖ The display's extra sensitive IR Sensor will accurately respond to every input from the Remote Control.
- ❖ The Stewart display is both light weight and durable for easy handling and installation.
- ❖ The Stewart display is dependable for years of worry-free operation.
- ❖ Customer Service is friendly and available when assistance is required.

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# REMOTE CONTROL

## BUTTON FUNCTIONS AND DESCRIPTIONS

**POWER**  
Turns the display ON and OFF.

**MENU**  
Program/Modify sign settings.

**COLOR**  
Change font color.

**WIDTH**  
Change font width.

**ATTRIBUTE**  
Apply font effect.

**FONT**  
Change font type.

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**DELETE**  
Remove unwanted characters.

**SPACE**  
Inserts a space between words or characters.

**LIGHT**  
No function.

**ESC**  
Cancels menu selection or character entry.

**EFFECT ▲**  
Scroll Up key for menu and effects selection.

**EFFECT ▼**  
Scroll Down key for menu and effects selection.

**SPEED ◀**  
Left key for cursor placement and speed selection.

**SPEED ▶**  
Right key for cursor placement and speed selection.

**COPY**  
No Function.

**DEMO**  
Activates factory demonstration message.

**NEON**  
Applies a border effect

**FIX**  
Automatically adjusts the width a word to fit the screen.



**CHARACTER/NUMBER**  
Displays the corresponding letter, number, or symbol.

**KOR**  
Enables input of Korean characters.

**ENG**  
Enables input of English upper-case characters.

**eng**  
Enables input of English lower-case characters.

**NUM**  
Enables input of numbers.

---

**SPECIAL** Alternate character selection.

**MOVE**  
Moving animation selection

**ICON**  
Stationary animation selection.

**SYMBOL**  
Symbol selection.

**HE-RA**  
Set 1 of Japanese characters.

**GA-DA**  
Set 2 of Japanese characters.

**CHINESE**  
Not supported.

**SPANISH**  
Spanish characters selection.

**F1**  
Preprogrammed headlines selection.

**F2**  
No Function

**F3**  
European characters selection.

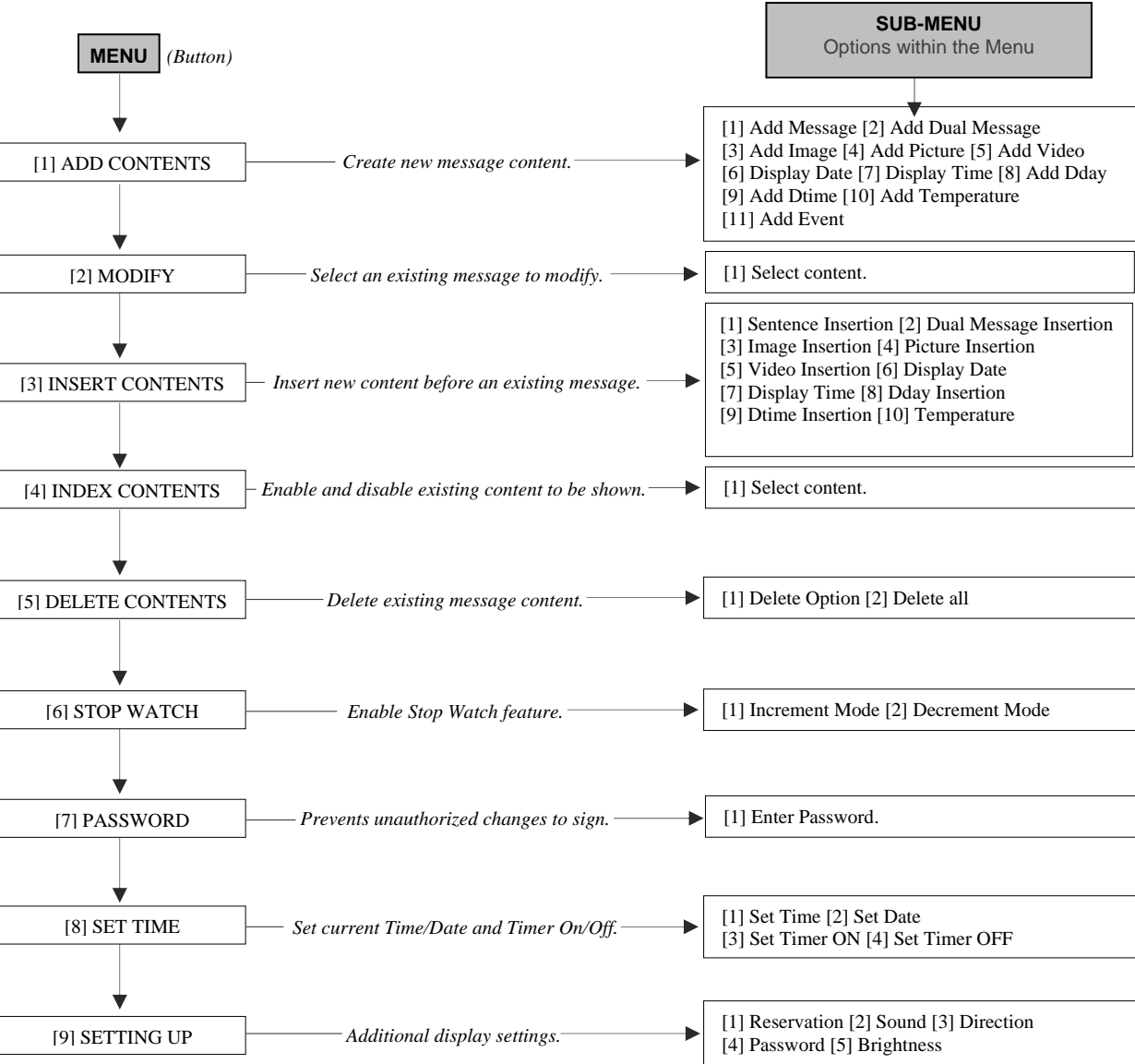
**F4**  
Russian characters selection.

Do not install sign higher than 13 feet from the ground without optional IR extension. Doing so will effect remote control operation.

# REMOTE CONTROL

## MENU AND SUB-MENU OPTIONS THAT ARE AVAILABLE:

When you press the Menu button, the following 1-9 items are available. You can scroll down the Menu by using the Effect [ ▼ ] or press the item number on the remote. Hit OK takes you to the sub-Menu. Here you must scroll [ ▼ ] through the item until you reach the option you want. Hit ok. When you wish to exit, select the red ESC button.



WHEN PROGRAMING THE TRISTART, STAND A COMFORTABLE DISTANCE FROM THE SIGN TO READ THE MESSAGE AS YOU ENTER IT.

# NEW CONTENT--GETTING STARTED


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ALWAYS MAKE SURE THE POWER IS ON TO THE TRISTAR LED. Point the remote toward the SENSOR [ black round quarter- size circle] located usually in the lower right corner of the LED panel. Now Press the Red Power button on the remote. 3 colored pixels will appear in the middle of the TriStar panel. Now begin.

## CREATE A SINGLE LINE MESSAGE

### To Enter the Edit Mode:

- 1) Press the [MENU] button.
- 2) The Add Contents option appears. Press [OK].
- 3) The Add Message option appears. Press [OK].

 **NOTE:** When a momentary prompt appears, simply wait until it disappears from the display before proceeding to press a button. If a button is pressed during a prompt, simply press the designated button again.


- 4) When you see the flashing cursor to the left, you are ready to proceed.

### Input the word "HELLO WORLD"


- 5) Press [4 GHI]. The letter "G" appears.
- 6) Press [4 GHI] again. The letter "H" appears.

 **NOTE:** Each Character/Number button supports multiple letters.


- 7) Now press [3 DEF] twice. The letter "E" appears.
- 8) Press [5 JKL] three times. The letter "L" appears.

 **TIP:** Correct mistakes easily by using the [DELETE] button.

- 9) Now press the [▶] arrow button to advance the cursor.

 **NOTE:** If necessary to use the same Character/Number button to display an additional letter, simply press the [▶] arrow button to advance the cursor to the right, than press the designated Character/Number button again.

- 10) Press [5 JKL] three times again. The letter "L" appears.
- 11) Press [6 MNO] three times. The letter "O" appears.
- 12) Press [SPACE] and continue to input the word "WORLD".

 **TIP:** The [FIX] button resizes the word to fit the entire display. Go ahead, try it!

 **NOTE:** The [FIX] button **only works with Single-Line messages** due to font limitations.

### Exit the Edit Mode

- 13) Press [OK].
- 14) The Automatic Effect option appears. Press [OK].
- 15) You are now returned to the Add Contents option.

### Run your message

- 16) Finally press [ESC] to run your message.

# NEW CONTENT (continued)

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ALWAYS MAKE SURE THE POWER IS ON TO THE TRISTAR LED. Point the remote toward the SENSOR [ black round quarter- size circle] located usually in the lower right corner of the LED panel. Now Press the Red Power button on the remote. 3 colored pixels will appear in the middle of the TriStar panel. Now begin.

## TO SCROLL A SINGLE LINE MESSAGE:

- 1) Follow instructions for Creating a One Line Message.
- 2) Create your message (the message must have more characters than can fit on one frame of the sign).
- 3) For the insertion affect, select "To Pass"

## TO DISPLAY TEMPERATURE:

To Enter the Edit Mode:

- 1) Press [Menu] button.
- 2) Press [Ok] on Add Content
- 3) Press the [ ▼ ] down arrow button until you see (10) Add Temperature. Select Centigrade or Farenheit by use the up or [ ▼ ] down arrow.
- 4) Press [OK]
- 5) Press [Menu] to exist.

# NEW CONTENT (continued)

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ALWAYS MAKE SURE THE POWER IS ON TO THE TRISTAR LED. Point the remote toward the SENSOR [ black round quarter- size circle] located usually in the lower right corner of the LED panel. Now Press the Red Power button on the remote. 3 colored pixels will appear in the middle of the TriStar panel. Now begin.

## CREATE A DOUBLE LINE MESSAGE

### To Enter the Edit Mode:

- 1) Press the [MENU] button.
- 2) Press [OK].
- 3) Press the [▼] arrow button once. The Add Dual Message option appears.
- 4) Press [OK].
- 5) When you see the flashing cursor to the left, you are ready to proceed.

### Input the word "THANK YOU"

- 6) First let's input the word "THANK".
- 7) Press [8 STU] twice. The letter "T" appears.
- 8) Press [4 GHI] twice. The letter "H" appears.
- 9) Press [2 ABC]. The letter "A" appears.
- 10) Press [6 MNO] twice. The letter "N" appears.
- 11) Press [5 JKL] twice. The letter "K" appears
- 12) Now press the [▼] arrow button once to place the cursor on the second line below.
- 13) Continue to input the word "YOU".

### Exit the Edit Mode


- 14) Press [OK].
- 15) The Automatic Effect option appears. Press [OK].
- 16) You are now returned to the Add Contents option.


### Run your message

- 17) Press [ESC] to run your message.

## PRACTICE

- 18) Go ahead! Try adding a couple more Single-Line and Double-Line messages.

 **NOTE:** The [FIX] & [Width] button does not work with Dual-Line messages due to font limitations.

 **NOTE:** All new messages created will run in succession.

# FONT STYLES CONTENT

---

## APPLY FONT STYLES TO YOUR MESSAGE

Now that you are familiar with adding new content, let's create a new message and make your fonts come to life!

### To Enter the Edit Mode:

- 1) Press [MENU].
- 2) Press [OK] twice.

### Input the word "Awesome"

- 3) Use the designated Character/Number buttons to input the word "Awesome".



**TIP:** The [ENG] and [eng] buttons can be used to toggle between lowercase and uppercase letters.

- 4) Press the [◀] arrow button once and the cursor will move one space to the left.
- 5) Now continue to use the [◀] arrow button to move the cursor back to the letter "A".



**TIP:** The [◀] and [▶] arrow buttons can be used to position the cursor anywhere on the display.

### Color Style – Changes the font color.

- 6) Press the [COLOR] button once and the font color will change. Now continue to press the [COLOR] button several times to preview all the font colors available.  
When you are satisfied with your selection, press the [▶] arrow button to move to the next letter.

### Width Style – Changes the font size.

- 7) Press the [WIDTH] several times to preview the font sizes available.
- 8) When you are satisfied with your selection, press the [▶] arrow button to move to the next letter.  
Note: The [WIDTH] button only functions with Single-Line messages.

### Attribute Style – Adds a font effect.

- 9) Press the [ATTRIBUTE] button several times to preview the font effects available.
- 10) When you are satisfied with your selection, press the [▶] arrow button to move to the next letter.

### Font Style – Changes the font type.

- 11) Press the [FONT] button and the font color will change. Now continue to press the [COLOR] button several times to preview the font styles available.
- 12) When you are satisfied with your selection, press the [▶] arrow button to move to the next letter.

# FONT STYLES CONTENT (continued)

## PRACTICE

13) Go ahead! Change the font styles to the remaining letters.



**TIP:** [COLOR], [WIDTH], [ATTRIBUTE], and [FONT] can all be used in combination.  
Go ahead, try it!

## Exit the Edit Mode

14) Press [OK] twice.



**NOTE:** Remember to wait until the prompt disappears from the display before proceeding to press a button. If a button is pressed during a prompt, simply press the designated button again.

## Run your message

15) Finally Press [ESC] to run your message.

# EFFECTS CONTENT

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ALWAYS MAKE SURE THE POWER IS ON TO THE TRISTAR LED. Point the remote toward the SENSOR [ black round quarter- size circle] located usually in the lower right corner of the LED panel. Now Press the Red Power button on the remote. 3 colored pixels will appear in the middle of the TriStar panel. Now begin.

## APPLY EFFECTS TO YOUR MESSAGE

Now let's customize a new message using the effects that fit your preference.

### To Enter the Edit Mode:


- 1) Press [MENU].
- 2) Press [OK] twice.

### Input the phrase "Stewart Signs"

- 3) Use the designated Character/Number buttons to input the phrase "Stewart Signs".
- 4) When your message is complete, press [OK].

### Insertion Effect – The effect used to control how your message will jump on the display.

- 5) Use the [▲] or [▼] arrow buttons to scroll through the categories.

 **NOTE:** Press [OK] to preview the effect with your message. Press [ESC] to go back to the effects selection menu.



**TIP:** When previewing an effect, try using the [▲] or [▼] arrow buttons to see a variation of the selected effect. Also try using the [◀] or [▶] arrow buttons to manipulate the speed of the effect.

- 6) When you are satisfied with your effect preview, press [OK].

### Preservation Effect – The effect used when your message is stationary on the display.

- 7) Use the [▲] or [▼] arrow buttons to scroll through the effects.
- 8) When you are satisfied with your effect preview, press [OK].

### Hold Time – How long your message will remain on the display before Release Effect.

- 9) Use the [▲] or [▼] arrow buttons to select a number from 01 – 99.
- 10) Use the [◀] or [▶] arrow buttons to select between seconds [S] or minutes [M].
- 11) When you are satisfied with your setting, press [OK].

### Release Effect – The effect used to remove your message from the display.

- 12) Use the [▲] or [▼] arrow buttons to scroll through the effects.
- 13) When you are satisfied with your effect preview, press [OK].

 **NOTE:** Refer to the Appendix Section for a list of all effects.

### Connection – This setting has no function at this time.

- 14) Press [OK].

### Run your message

- 15) Press [ESC] to run your message.


# SPECIAL CHARACTERS CONTENT

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ALWAYS MAKE SURE THE POWER IS ON TO THE TRISTAR LED. Point the remote toward the SENSOR [ black round quarter- size circle] located usually in the lower right corner of the LED panel. Now Press the Red Power button on the remote. 3 colored pixels will appear in the middle of the TriStar panel. Now begin.

## INSERT SYMBOLS, ICONS, AND INTERNATIONAL CHARACTERS

Special characters help complete your message.

 **NOTE:** Special characters content can be inserted into your message at any time.

### To Enter the Edit Mode:

- 1) Press [MENU].
- 2) Press [OK] twice.

### Special – Large English and European characters, number and symbols.

- 3) Press [SPECIAL].
- 4) Use the [◀] and [▶] arrow buttons to scroll through all the available characters.
- 5) When you see a Special character you would like to use, simply press the [OK] button to insert the character in your message.

### Move – Animated icons.

- 6) Press [MOVE].
- 7) Use the [◀] and [▶] arrow buttons to scroll through all the available Icons.
- 8) Press [OK] to insert a Move icon.

### Icon – Stationary icons.

- 9) Press [ICON].
- 10) Use the [◀] and [▶] arrow buttons to scroll through all the available Icons.
- 11) Press [OK] to insert an Icon.

### Symbol – Punctuations.

- 12) Press [SYMBOL].
- 13) Use the [◀] and [▶] arrow buttons to scroll through all the available Symbols.
- 14) Press [OK] to insert a Symbol.

### Foreign Languages:

#### HE-RA (*Japanese*) – Japanese character set 1.

- 15) Press the “HE-RA” button (*Refer to Remote Control Section for assistance*).
- 16) Use the [◀] and [▶] arrow buttons to scroll through all the available characters.
- 17) Press [OK] to insert a Japanese character.

#### GA-DA (*Japanese*) – Japanese character set 2.

- 18) Press the “GA-DA” button (*Refer to Remote Control Section for assistance*).
- 19) Use the [◀] and [▶] arrow buttons to scroll through all the available Symbols.
- 20) Press [OK] to insert a Japanese character.

#### Chinese – This button has no function at this time.

#### Spanish – Spanish characters.

- 21) Press [SPANISH].
- 22) Use the [◀] and [▶] arrow buttons to scroll through all the available characters.
- 23) Press [OK] to insert a Spanish character.

# SPECIAL CHARACTERS CONTENT (continued)

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## **F1 – Headline messages.**

24) Press [F1].

25) Use the [▲] and [▼] arrow buttons to scroll through all the available Headlines.

26) Press [OK] to insert a Headline.

## **F2 – This button has no function at this time.**

## **F3 – European characters.**

27) Press [F3].

28) Use the [◀] and [▶] arrow buttons to scroll through all the available characters.

29) Press [OK] to insert a European character.

## **F4 – Russian characters.**


30) Press [F4].

31) Use the [◀] and [▶] arrow buttons to scroll through all the available characters.

32) Press [OK] to insert a Russian character.

## **PRACTICE**

33) Go ahead! Enter additional special characters.

 **NOTE:** Refer to the Appendix Section for a list of all Special characters content.

## **Exit the Edit Mode**

34) Press [OK] twice.

## **Run your Message**

35) Press [ESC] to run your message.

# VISUAL CONTENT


ALWAYS MAKE SURE THE POWER IS ON TO THE TRISTAR LED. Point the remote toward the SENSOR [ black round quarter- size circle] located usually in the lower right corner of the LED panel. Now Press the Red Power button on the remote. 3 colored pixels will appear in the middle of the TriStar panel. Now begin.

## GRAPHIC ANIMATIONS

Add eye-catching messages with moving graphics!

### Add Image – Graphic animations with headlines.

- 1) Press the [MENU] button.
- 2) Press [OK].
- 3) Press the [▼] arrow button until the Add Image option appears.
- 4) Press [OK].
- 5) Use the [▲] and [▼] arrow buttons to scroll through all the available Images.
- 6) Press [OK] to add the Image to your message.
- 7) Press [ESC] to run your message.

 **NOTE:** Visual content is added as a standalone messages separate from your custom message. Visual content is designed to automatically run with your custom message.

### Add Picture – Large graphics.

- 1) Press the [MENU] button.
- 2) Press [OK].
- 3) Press the [▼] arrow button until the Add Picture option appears.
- 4) Press [OK].
- 5) Use the [▲] and [▼] arrow buttons to scroll through all the available Pictures.
- 6) Press [OK] to add the Picture to your message.
- 7) Press [ESC] to run your message.

### Add Video – Large graphic animations.

- 1) Press the [MENU] button.
- 2) Press [OK].
- 3) Press the [▼] arrow button until the Add Video option appears.
- 4) Press [OK].
- 5) Use the [▲] and [▼] arrow buttons to scroll through all the available Videos.
- 6) Press [OK] to add the Video to your message.
- 7) Press [ESC] to run your message.



**TIP:** When previewing Images, Pictures, or Video content, use the [◀] and [▶] arrow buttons to set the speed of the graphic or animation.

 **NOTE:** Refer to the Appendix Section for a list of all Graphic content.

# TIME/DATE AND TIMER

## SET CURRENT TIME, DATE, AND TIMER SETTING

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### Set Time – Set current time.

- 1) Press the [MENU] button.
- 2) Press the [▼] arrow button until the Set Time option appears.
- 3) Press [OK]. The Set Time option appears.
- 4) Use the [▲] and [▼] arrow buttons to set the time.
- 5) Use the [◀] and [▶] arrow buttons to move the cursor
- 6) Press [OK] to confirm your changes.
- 7) Press [ESC] twice to exit the Set Time option.

### Set Date – Set current date.

- 1) Press the [MENU] button.
- 2) Press the [▼] arrow button until the Set Time option appears.
- 3) Press [OK]. The Set Time option appears.
- 4) Press the [▼] arrow button until the Set Date option appears.
- 5) Use the [▲] and [▼] arrow buttons to set the date.
- 6) Use the [◀] and [▶] arrow buttons to move the cursor

 **NOTE:** The date format is YEAR/MONTH/DAY.

- 7) Press [OK] to confirm your changes.
- 8) Press [ESC] twice to exit the Set Date option.

### Set Timer ON – Set the time the display will turn ON automatically.

- 1) Press the [MENU] button.
- 2) Press the [▼] arrow button until the **Set Time** option appears [ #8].
- 3) Press [OK]. The Set Time option appears.
- 4) Press the [▼] arrow button until the **Set Timer On** option appears.
- 5) Press [OK].
- 6) Use the [▲] and [▼] arrow buttons to set the time.
- 7) Use the [◀] and [▶] arrow buttons to move the cursor
- 8) Press [OK] to confirm your changes. Press ESC once.
- 9) Scroll down to “Setting UP” and press OK button until Reservation equals “0”
- 10) Press Menu button to Exit
- 11) Press [ESC] twice to exit the Set Date option.

### Set Timer OFF – Set the time the display will turn OFF automatically.

- 1) Press the [MENU] button.
- 2) Press the [▼] arrow button until the **Set Time** option appears [ #8].
- 3) Press [OK]. The Set Time option appears.
- 4) Press the [▼] arrow button until the **Set Timer Off** option appears.
- 5) Press [OK].
- 6) Use the [▲] and [▼] arrow buttons to set the time.
- 7) Use the [◀] and [▶] arrow buttons to move the cursor
- 8) Press [OK] to confirm your changes. Press ESC once.
- 9) Scroll down to “Setting Up” and press OK button until Reservation equals “0”
- 10) Press the Menu button to Exit
- 11) Press [ESC] twice to exit the Set Date option.


## **TIME, DATE:**


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**\*\*You must set time and date BEFORE you display.\*\***

### **Display Date – Change the appearance of the Date with your custom message.**

- 1) Press the [MENU] button.
- 2) Press [OK].
- 3) Press the [▼] arrow button until the Display Date option appears.
- 4) Press [OK].
- 5) Use the [◀] and [▶] arrow buttons to select a number
- 6) Now apply any one or a combination of Font Styles to the numbers.


 **NOTE:** The [ATTRIBUTE] Font Style is not applicable to the Date and Time.

 **NOTE:** The Date cannot be set from this option. Please refer to the TIME/DATE AND TIMER section for Date settings.

- 7) When you are satisfied with your changes, press [OK].
- 8) The Automatic Effect option appears. Choose a preferred effect or press [OK] to continue (*refer to the Effects Content section for assistance*).
- 9) The Add Contents option appears press [OK].
- 10) Press [ESC] to run your message.

### **Display Time – Change the appearance of the Time with your custom message.**

- 11) Press the [MENU] button.
- 12) Press [OK].
- 13) Press the [▼] arrow button until the Display Time option appears.
- 14) Press [OK].
- 15) Use the [◀] and [▶] arrow buttons to select a number
- 16) Now apply any one or a combination of Font Styles to the numbers.

 **NOTE:** The Time cannot be set from this option. Please refer to the TIME/DATE AND TIMER section for Time settings.

- 17) When you are satisfied with your changes, press [OK].
- 18) The Automatic Effect option appears. Choose a preferred effect or press [OK] to continue (*refer to the Effects Content section for assistance*).
- 19) The Add Contents option appears press [OK].
- 20) Press [ESC] to run your message.

# CONTENT MODIFICATION

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## MODIFY, INSERT AND INDEX CONTENT


By now you should have a good feel for creating new content. Now let's try to make some changes.

### Modify Contents – Revise an existing custom message.


- 1) Press the [MENU] button.
- 2) Press the [▼] arrow button. The Modify Contents option appears.
- 3) Press [OK].
- 4) Use the [▲] and [▼] arrow buttons to scroll through your existing messages.
- 5) Select any custom message to revise by pressing [OK].
- 6) You are now free to delete, add or modify your message.
- 7) When your revisions are complete, exit the edit mode and run your message.

### Insert Contents – Inserts new content before an existing message.

- 1) Press the [MENU] button.
- 2) Press the [▼] arrow button until the Insert Contents option appears.
- 3) Press [OK].
- 4) Use the [▲] and [▼] arrow buttons to scroll through your existing messages.
- 5) When you have selected the location of the new content to be inserted, press [OK].
- 6) Use the [▲] and [▼] arrow buttons to select an insertion option type.

 **NOTE:** Insertion options: (1) Sentence Insertion (2) Dual Message Insertion (3) Image Insertion (4) Picture Insertion (5) Video Insertion (6) Display Date (7) Display Time (8) Dday Insertion (9) Dtime Insertion.

- 7) Select your option by pressing [OK].
- 8) Enter your content accordingly and, exit the edit mode and run your message.

 **NOTE:** All insertion options have been covered earlier in this manual. Please review the sections previous to this one for assistance.

### Index Content – Organize your message playlist.

- 1) Press the [MENU] button.
- 2) Press the [▼] arrow button until the Index Contents option appears.
- 3) Press [OK].
- 4) Use the [▲] and [▼] arrow buttons to scroll through your existing messages.
- 5) Press [OK] to change enable/disable a message. Selecting “X” will disable the message from running in your message playlist. Selecting “O” will enable the message to run in your playlist.

 **NOTE:** By default, all messages are enabled to run in the playlist.

- 6) When you are satisfied with your changes press [ESC].
- 7) Now press [ESC] again to run your message.

# CONTENT DELETION

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## ERASE UNWANTED MESSAGES

Select to delete a single message or all your messages from memory.

### Turning Off Content That You May Want To Use In The Future:

“x” turns it off. “O” turns it on.


- 1) Press the [Menu] button.
- 2) Press the [▼] arrow until you see #4 INDEX
- 3) Press [OK]
- 4) Using the appropriate arrow to select the message to be turned off or on.
- 5) Once you reach the message, press [OK] to either select the “x” or the “O”.
6. To EXIT this feature, press the [Menu] button.

### Delete Option – Erase a single message.

- 1) Press the [MENU] button.
- 2) Press the [▼] arrow button until the Delete Contents option appears.
- 3) Press [OK].
- 4) The Delete Option will appear.
- 5) Use the [▲] and [▼] arrow buttons to scroll through your existing messages.
- 6) Select the message you would like to delete by pressing [OK].
- 7) The Delete? (OK/ESC) prompt will appear.
- 8) Press [OK] to confirm deletion or [ESC] to cancel deletion.
- 9) The Delete Option will appear. Press [ESC]
- 10) Now press [ESC] again to run your message.

### Delete All – Erase all stored messages.

- 1) Press the [MENU] button.
- 2) Press the [▼] arrow button until the Delete Contents option appears.
- 3) Press [OK].
- 4) The Delete Option will appear.
- 5) Press the [▼] arrow button. The Delete All option appears.
- 6) Press [OK].
- 7) The Delete? (OK/ESC) prompt will appear.
- 8) Press [OK] to confirm deletion or [ESC] to cancel deletion.
- 9) The Delete All option will appear. Press [ESC]
- 10) Now press [ESC] again to run your message.

 **NOTE:** ANY MESSAGES DELETED WILL BE PERMANENTLY REMOVED FROM THE DISPLAY MEMORY AND CANNOT BE RECOVERED FOR FUTURE USE.

# ADDITIONAL FEATURES

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## STOP WATCH AND PASSWORD

**Increment Mode – Starts the watch at 00:00:00 and increases the number.**


- 1) Press the [MENU] button.
- 2) Press the [▼] arrow button until the Stop Watch option appears.
- 3) Press [OK]. The Increment Mode option appears.
- 4) Press [OK] to select the current option.
- 5) To begin or pause the Stop Watch, press [OK].
- 6) Press [MENU] at any time to exit the Stop Watch option.

**Decrement Mode – Starts the watch at 12:59:59 and decreases the number.**

- 1) Press the [MENU] button.
- 2) Press the [▼] arrow button until the Stop Watch option appears.
- 3) Press [OK]. The Increment Mode option appears.
- 4) Use the [▼] arrow button to scroll to the Decrement Mode option.
- 5) Press [OK] to select the current option.
- 6) To begin or pause the Stop Watch, press [OK].
- 7) Press [MENU] at any time to exit the Stop Watch option.

**Password– Password protect your messages from being changed by another user.**

- 1) Press the [MENU] button.
- 2) Press the [▼] arrow button until the Password option appears.
- 3) Press [OK].
- 4) When the Password box appears, use the Character/Number buttons to enter your secret 4 digit PIN number.

 **NOTE:** To cancel Password entry, simply press [ESC] at anytime.

 **NOTE:** WRITE DOWN YOUR PASSWORD FOR SAFE KEEPING!

- 5) Now re-enter your 4 digit PIN number again.
- 6) Press [MENU] to exit the Password option.


# ADDITIONAL INFORMATION

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## RESERVATION, DIRECTION, PASSWORD ENABLE/DISABLE, BRIGHTNESS

### Setting Up

- 1) Press the [MENU] button.
- 2) Press the [▼] arrow button until the Setting Up option appears.
- 3) Press [OK]. The Reservation setting appears (*enables/disables the Timer*).

 **NOTE:** Press [OK] to enable/disable a setting. Selecting “X” will disable the setting while “O” will enable the setting.

- 4) Set accordingly and press the [▼] arrow button to go to the next setting.
- 5) The Sound setting appears (*enables/disables sound*).
- 6) Set accordingly and press the [▼] arrow button to go to the next setting.
- 7) The Direction setting appears (*displays vertical or horizontal viewing*).
- 8) Set accordingly and press the [▼] arrow button to go to the next setting.
- 9) The Password setting appears (*enables/disables password*).
- 10) Set accordingly and press the [▼] arrow button to go to the next setting.
- 11) The Brightness setting appears (*set the brightness level*).
- 12) Press [OK] to enter the additional setting available for brightness.
- 13) Use the [▲] and [▼] arrow buttons to select a Daytime brightness.
- 14) Press [OK].
- 15) Use the [▲] and [▼] arrow buttons to select a Nighttime brightness.
- 16) Press [OK].
- 17) Set the time when nighttime begins.
- 18) Press [OK].
- 19) Set the time when nighttime ends.
- 20) Press [OK].
- 21) Press [ESC].
- 22) Press [ESC] again to exit the Setting Up option.


# FAQs - TROUBLESHOOTING

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## FREQUENTLY ASKED QUESTIONS

### **Why do words get cutoff?**

Edit your message and try using the [FIX] button. It is practical to create several messages consisting of 2 – 3 words. By default all your messages will run as one long message.

 **NOTE:** The [FIX] button only functions with Single-Line messages.

### **Can I recover any deleted messages?**

No. If you use the delete option, your information will be permanently removed from the display.

### **Why will my timer not work?**

Make sure the Reservation setting is turned ON. Refer to Settings section.

### **I set a password but I am still able to make changes.**

Make sure the Password setting is turned ON. Refer to the Setting section.

### **I created a Double-Line message but could not apply the Font Style I wanted.**

Not all Font Styles may be available due to the reduced font size used to achieve a Double-Line message.

### **When I press the [FIX] or [WIDTH] button while creating a Double-Line message, it doesn't seem to work.**

As with applying fonts to this type of message, the 'Fix' and 'Width' buttons do not function on Double-Line messages.

## TROUBLESHOOTING

### **My sign is powered but it did not light up?**

- 1) Turn power off and then back on.
- 2) Insert the batteries into the remote.
- 3) Press the [MENU] button. If the sign lights up, return to the beginning of the manual for further instructions. If the sign still fails to light up, please contact the Stewart Customer Service Department.

### **My sign does not respond to the remote control.**

- 1) Make sure the batteries are inserted correctly following the polarity diagram inside the battery compartment.
- 2) Stand approximately 5 feet from the sign.
- 3) Press the [MENU] button to see if the sign responds. If no response, please try a new set of batteries. If remote continues to fail, please contact the Stewart Customer Support department.

# APPENDIX

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## Add Video – Large graphic animations.

Golfing	Female Brunette	Bowing
Crab	Lobster	Girl Opening Gift
Female Singer	Piñata	Doll
Snowman	Medical	Candles & Wreath
Pigs Talking	Santa & Reindeer	Turkey
Girl Riding Tricycle	Santa/Reindeer/Boy	Christmas Tree

 **NOTE:** All graphics and animations may vary from sign to sign.

## EFFECTS TABLE

**Insertion Effects – The effect used to control how your message will ENTER on the display.**

- 1) Automatic – random effects (*default*)  
**A. The words “To Pass” only appears if there is too much text for a one line message. You must “Scroll” the message at this point by selecting [OK]**
- 2) Drama – curtain effects
- 3) Scroll – scroll up/down/left/right
- 4) Gathering – merge lines left/right/up/down/diagonal
- 5) Hurricane – rotation effect
- 6) Tornado – twisting effect
- 7) Lens - expands and contracts letters in multiple directions
- 8) To Appear – displays different letters in multiple forms.
- 9) By Color – combines and separates colors individually or in groups.
- 10) Beam – laser beam effects
- 11) Wave – wave effect

**Preservation Effects – The effect used when your message is stationary on the display.**

- 1) Drama – curtain effects (*default*)
- 2) Reverse – inverse color effect
- 3) To Shake – letters/characters shake effect
- 4) Hurricane – rotation effect
- 5) Tornado – twisting effects.
- 6) Lens – expands and contracts letters in multiple directions
- 7) Fruitless – no effect

**Release Effects – The effect used to remove your message from the display.**

- 1) Drama – curtain effects (*default*)
- 2) Scroll – scroll up/down/left/right
- 3) Hurricane – rotation effect
- 4) Tornado – twisting effect
- 5) Dividing – closes message using various shapes
- 6) Lens – expands and contracts letters in multiple directions
- 7) Erasing – erase effect
- 8) By Color – combines and separates colors individually or in groups.





# CUSTOMER SERVICE

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## TECHNICAL SUPPORT

**Available 8:00 am – 5:00pm EST**

Phone (800) 237-3928

Email: support@stewartsigns.com

Web: www.stewartsigns.com/support

## WARRANTY

The J.M. Stewart Corporation (Stewart Signs) warrants your new sign as follows, subject to the conditions herein provided:

**Sign Structure and Sign:** Under normal use and service should the sign structure or identification/changeable copy sign malfunction during the life of the sign due to defects in workmanship or materials, Stewart Signs will at its option repair or replace any of the defective materials, (with the exception of lamps and ballasts). Faulty ballasts will be exchanged for new ballasts for a period of three years.

**Vandalism to Sign Faces and Vandal Covers:** This Lifetime Warranty also covers polycarbonate faces and vandal covers against breakage due to vandalism for the life of the sign. Warranty protection does not extend to these surfaces if damaged by gunshots, or when damaged coincident with the damage to the sign cabinet or vandal cover frame.

**Outdoor TriStar Electronic Display:** Stewart Signs warrants the TriStar Electronic Display to be free from defects in workmanship or materials for a period of three (3) years from the date of shipment. Stewart Signs will, at its option repair or replace the malfunctioning or defective part(s). The remote control is covered for a two (2) year period from the date of shipment.

**Additional Warranty Terms:** This warranty covers normal use and service. Damage caused by abuse, lightning and other acts of God, and any consequential or contingent liability is excluded from this warranty. Warranty claims must be registered with Stewart Signs within thirty (30) days of damage or malfunction. Stewart Signs reserves the right to visit the site of the installation or to require documentation of the claim before assuming any responsibility under the provisions of this warranty. Removing and reinstalling repaired or replacement parts is the responsibility of the owner.

Upon delivery, incidental blemishes and scratches are considered normal unless they can be viewed 20 feet or more under normal use conditions. Stewart Signs assumes no liability for damage caused by careless handling or poor installation except for work completed by employees or agents of Stewart Signs. Service to a damaged or malfunctioning sign which has not been ordered or authorized by Stewart Signs' Customer Support Department is not covered under this warranty. In the event the sign is damaged during shipping it is the responsibility of the buyer to refuse delivery causing the sign to be returned to the manufacturer for repair or replacement.

*The foregoing warranty is exclusive and in lieu of all other warranties whether written, oral or implied, including any warranty of merchantability or fitness for purpose.*